AVAILABLE FEATURES

DROPOUT DETECTIVE ™

In Use?	Feature	Description
	Advisor Assignments	Allow users to have a custom dashboard of a subset of students (their advisees). We're happy to help you set this up upon request.
Enabled by default	Add/remove students from an advisor	If you have advisors set up in Dropout Detective, you may add or remove advisors to a student in the 'Advisor Assignments' page or in the Contacts tab when viewing a student.
	Dual Dashboards	For advisors that have a custom dashboard of their advisees, Dual Dashboards also allows them to access the full dashboard of all students (may be enabled for individual users).
	Advisor Alerts	Allows users to place a student on 'alert' when entering a note on a student. Sends an email to any advisors associated with the student (or a specific email address) that contains the content of the note, who activated the alert, which course, etc.
	Roll Call Attendance Integration	If you utilize Roll Call, we can display the last date of attendance, the latest absence, total number of class meetings, and the percentage of attendance.
	Grading Periods	If you utilize grading periods in Canvas, the grade for the current grading period will be displayed in Dropout Detective.
	Extend the life of the dashboard (3 days)	Determines the number of days after the end date of a course or term that Dropout Detective continues to pull in courses. This keeps your dashboard active during breaks between terms. The number of days can easily be adjusted upon request.
	Automated Messaging to Students	Automated email or text messaging to students based upon parameters that you choose (days since last course access, days since last submission, grades, number of missing assignments, or any combination of these).
	Delivery of Reports to FTP Server	Automated delivery of the Statistics CSV and/or Notes CSV to a FTP server. *Additional charge applies.*
	Access Management	Gives you the ability to control access to Dropout Detective. Options include allowing a user to see only their advisees, enabling Dual Dashboards, or blocking access entirely.
	Bulk Advisor Upload	Upload Advisor Assignments files directly into Dropout Detective. Export current advisorships. Export list of students that do not currently have an advisor assigned to them.
	Delayed Start	If you open courses early, prior to the actual start date, the delayed start feature will tell Dropout Detective to not expect student activity until the actual start date of the course. This prevents students from going 'red' before the actual start date of the course.
	Custom Grade Scale	If you are using a custom grading scale or outcomes, this feature allows us to use the grade scale to calculate the risk score. This is for non-traditional grade scales.
	Show Letter Grades	Option to display the letter grade next to the numerical grade.
All users see all Notes	Notes permissions	There are four options available as to which Notes faculty are permitted to see. If you would like additional information on those options, please let us know!

In Use?	Feature	Description
INSTRUCTOR INSIGHT ™		
	Admin Notifications	You have the abilty to create alerts in Instructor Insight that will notify you via email if a faculty member exceeds set thresholds (days since last course access, grades posted, discussion posts made, percentage of high-risk students).
	Automated Messaging to Faculty	Automated email to faculty when they exceed set thresholds as described above. The sender of the email may be customized to your school.
Enabled by default	Archives	Did you know that you can go back in time in Instructor Insight? On the top of the page there is a date selector that will allow you to access archives.
	Show/Hide Discussions	The discussion related charts in Instructor Insight may be disabled for a subset of courses. For example, if you know that your ground-based courses do not utilize discussions, those charts may be hidden.