











## Call Communicator - Call Control Buttons

These buttons are used to control how an incoming call is handled. The table below explains each of these buttons.

Button	Image	Description
Answer		This button is used to answer any inbound call. If a user is talking with another caller, clicking this button to answer a call will put the previous caller on hold.
To VM		When this button is clicked, the inbound call will go directly to your Voice Mailbox.
Hang Up		Click this button to hang up the call.
Transfer		To transfer the inbound call to another person, click this button.
Conference		This button is used to set up a Conference Call. More than one person may be added to the call. The number of attendees that are allowed for a Conference Call is determined by the system administrator.
Hold	 	To place a caller on hold, click this button (top image). The button will change to the Unhold button (bottom image). This is the button that is clicked to return to the phone call.
Send Digits		When a PIN number or another similar number needs to be entered when making a call, use this button.
Park		This feature allows the user to place a call on hold on one phone and then answer it on another phone.
To AA		To send the call to the Auto Attendant, select this option. The Auto Attendant is the main call center for the University.