


Manage Voice Messages-Contact Sender

If Caller ID is activated for a voice mail message, it is possible to call the sender while a message is being played. To call the sender of a highlighted message while in Call Communicator, complete the steps below.

 Do one of the following:

- * Click the **Contact Sender** button on the **Action Bar**.
- * Click the list arrow at the end of the **Contact Sender** button.
- * Right-click the message.


 The first option will place the call immediately.

 The last two options will provide two methods for contacting the sender of the message.

 If one of the last two options is chosen, click on the desired contact method.

* **Extension** - This option will dial the extension of the person who sent the message.

* **Email** - This option will open the email message window.

 The message should be sent to the **Contact Sender**.