

File Size Limits

Pearson eCollege does not have specific limits on how large a file can be uploaded to eCollege. However, you may run into problems trying to upload a larger-than-normal file, anyway.

- ⊕ You will probably hit a server timeout on your ISP (Internet Service Provider) long before losing your connection because of our security timeout
 - ★ eCollege timeout is set at **90 minutes**.
 - ★ Your **ISP** (Internet Service Provider) is probably set at something like **15**.
 - ★ You may be able to get that extended by speaking to someone at your ISP, if you do run into that type of problem.
- ⊕ Just to be clear, eCollege suggests **strongly** that audio and video files be limited to no longer than ten minutes.
 - ★ This will greatly decrease the size of your files, which means that it will be easier for students with slower connections to download them.
 - ★ This is better for your students, since often they won't view files longer than ten minutes.