eCollege Courses-Students

If you are taking a course that uses eCollege, your courses will display in this area directly below the eCollege Homepage link.

❖ When you click on any course link in this area, you will be taken directly to the eCollege course.

❖ When you are finished working in the course, click the browser Close button, the x in the upper right corner of the window.

❖ This will return you to the My Siena page.

❖ If the course is not available in this list, click the eCollege Homepage link.

❖ Look for the course under the current term. If the course is not displayed in either of these areas, it means the instructor is probably not using eCollege or that the term has not yet started.

❖ Students have access to their courses in eCollege 7 days before the Start Date of the course.

❖ Students have access to their courses for 14 days after the end date of the course.

❖ Click the Browser Compatibility Test link to check your Browser if you are having difficulty displaying the eCollege page.

❖ When the Technical Requirements window displays, click the Browser Check link.

❖ If the Browser meets all the technical requirements a check mark will appear next to True.

❖ For additional assistance with eCollege, you can:

❖ Contact the eCollege Help Desk at 1-888-748-1932. The Help Desk is available 24 hours a day 7 days a week year around.

❖ Send a message to eLearning_support@sienaheights.edu. This message will be send to the Siena eCollege Administrators.

❖ Call the Manager, Information Technology Assistance Center at 517-264-7651.