

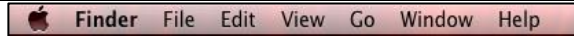
## Messages Agents wants to use the "local Items" Keychain

Message appears to unlock local items and no password you type in works.

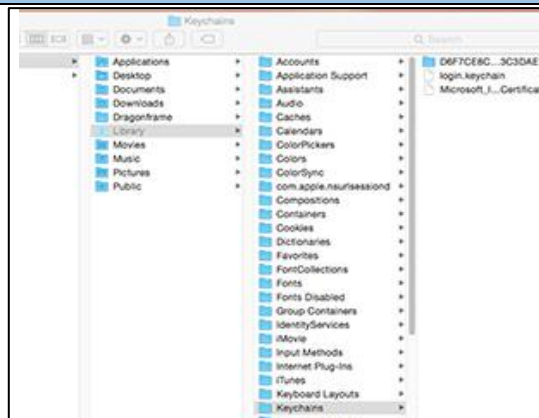
Select **Cancel**, or the **OK button**, until the menu closes.



Select on the **finder menu**, located on top of your desktop. (If the finder menu is not showing up, select one time with your mouse on the desktop, until finder menu appears. Under the **Go** menu you need to open your Library folder.



**Simultaneously** select the **Option key** on the keyboard, from the **Go menu** until the **Library folder** appears from the drop down menu. Select your **Library** folder. Next, select your **keychains folder**.



Move all of the **folders**, and **files** from the **Keychains folder** to the trash. **Empty** the trash can, (problems deleting trash, restart the Apple computer and delete the **trash**).

