

SpiceWorks-End User

LOGIN

- When accessing SpiceWorks from your own computer, the system will log you in automatically.
- To log into SpiceWorks from another computer, you need to use your Siena Username and Siena Password at <http://spiceworks/portal>.

NEW TICKET

The screenshot displays the Siena Heights University Help Desk Portal. The header includes the university logo and navigation tabs for 'Home' and '+ New Tab'. The main content area contains a form for creating a new ticket, with fields for Subject, Location, Office Area, Problem Type, and a text area for a brief description. A file upload section is also present. On the right side, there are links for contact information and status messages indicating no open or closed help requests.

whouse@sienaheights.e
edit pro
sign

Home + New Tab

Welcome to the Siena Heights University Help Desk Portal

For help with an IT issue you are experiencing, please complete the form below.

Subject: *

Location: *

Office Area: *

Problem Type: *

Brief description of the Issue: *

Select File: No file chosen

Contact SHU Support

- x7655
- <http://spiceworks/portal>

Links

- mysiena.sienaheights.edu

No open help requests

No closed help requests

The red asterisk at the end of each field indicates a required field. Your Help Desk requests will appear on the right side of the window. Each time the request is updated, a message will appear.